

достаточным, и мы воспринимаем его как вклад МВШО в определение CSR (в качестве еще одного из опор его растущего портфолио).

Авторы своей статьей намерены открыть дискуссию по отдельным темам доклада и, возможно, начать совместную работу по развитию этих тем в целях поддержки их внедрения и успешной реализации на практике.

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CURRENT SITUATION IN FACILITY MANAGEMENT EDUCATION

In the world there are a lot of educational institutions (mostly associated with the universities). These educational institutions have highly professional background, but they tend to particular specialization of the university.

In the Czech Republic we can find parallels in following universities:

- VŠB Ostrava is focused on education in Facility management (according to US definition of Facility management);
- VŠE is specialized in economics;
- ČVUT is specialized more in construction/maintenance side.

Facility management is specific with the complex conception which interferes into all areas. Therefore it is logical that education should be interdisciplinary. This can be better ensured by independent educational institute which should cooperate with the domestic and international universities. In spite of cooperation the institute has to remain independent and ensures balanced education in all areas.

The second important aspect of our education is the emphasis on practical know-how. Most of the lecturers are practitioners who have already achieved the recognition in the field. Every day they have to face the professional problems which can be practically solved. The complex overview of the basis in the field of Facility Management is offered by the specialists together with the ordinary teachers.

Currently FM Institute offers Retraining course of Facility managers (120 lessons in 15 days). This course is accredited by Ministry of Education, Youth and Sport. Each participant will receive the certification after successful graduation. For the successful graduation each participant has to have participation at the separated courses, pass the test, handover and defend the final seminar work.

Furthermore FM Institute offers one-, two- and three-day professional training courses throughout registration for separated courses of the complex Retraining course (more information in section Events).

Retraining FM course with professional certificate (includes Property, Asset and Facility Management).

1. Definition and terminology of FM according to ČSN EN 15221-1 (part of course r-1).

The intent of this course is to introduce the basic of this branch, basic terminology and definitions. Participants are familiarized with the new approach according to European standard.

2. Integration of the systems that ensuring FM according to ČSN EN 15221-1 (part of course r-2).

Course introduced participants with the forms of the contract and contractual relations in FM branch. During the course participants adopt the form (i) how to analyze the internal and external ensuring how to prepare everything for outsourcing how to prepare FM contracts according to European standards. Possibilities of the implementation EU standards into Czech law environment are also taught during the course.

3. Accommodation and space services (part of course r-3).

Participants are taught how to perceive space in the building (company) with the view of optimal usage.

4. Workplace (part of course r-3).

Participants are taught how to organize, optimize, standardize and ensure equipments and supported workplace.

5. Cleaning (part of course r-4).

The complex summary about the quality of the workplace is introduced during the course. Also the way of ensuring the clean and healthy environment in the buildings and at the workplace is taught during the course.

6. Utilities management (part of course r-5).

The topic of this part is the optimization and management of the utilities. Participants are taught how to manage the utilities management, how to clear the costs, how to choose the optimal provider and how to manage offered services. Also determination of the building energy efficiency is taught during this part.

7. Operation and maintenance of technical building equipment (part of course r-5).

Participants are introduced into complex view of the technical building equipment issue that includes planning and checking.

8. Waste management (part of course r-5).

Participants are introduced into complex view of the waste issue that includes collection and disposal of mixed waste and hazardous waste and waste environment (according to ISO 14000).

9. Healthy, security and safety (part of course r-6).

Participants are familiar with the issue of health care and the complex view of safety issue.

Care about users of buildings (services to users) (part of course r-6).

Participants are familiar with the issue of health care and the complex view of safety issue.

10. Internal logistic.

Participants are introduced into complex issue about support of employees/building users in the branch of administrative logistic.

11. FM planning (part of course r-7).

Participants are familiarized with FM processes and their planning.

12. Analysis and FM implementation into projects (part of course r-7).

This module is about complex knowledge of facility management, project management and FM implementation into company.

13. Organization and management of the company in the FM field (part of course r-8).

In this part is taught complex issues about managing Facility management in the company.

14. ICT support of FM (software solution) (part of course r-9).

This part includes the view of possibilities of ICT support of FM, ability to evaluate the current support and its renewal (or customize).

15. Human factor in FM (part of course r-10).

The aim is to prepare facility managers and specialist for negotiation with clients, providers and municipality.

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EDUCATION IN THE FIELD OF FACILITY MANAGEMENT

“The profession of a facility manager is functioning at the grown-up age. In practice, it requires the qualification and knowledge in the field of facility management”. (www.bifm.org.uk)